



Paradigm Manager, Network Services

Michelle Baker, RN

As a Paradigm Network Services Manager, Michelle is responsible for the recruiting, training, development and supervision of the employed Network Managers. She plays an integral part of the Network Services team by working closely with team leaders to address ongoing improvement and growth of the Network business.

Michelle is a registered nurse with 26 years of experience. Early in her career, she worked in an acute hospital setting in oncology and orthopedics. She obtained her Certification for Rehabilitation Registered Nurses (CRRN) in 1994 while working as a Director of Nurses in a 234 bed subacute rehabilitation facility. She later served as the Director of Rehabilitation of a 40 bed subacute rehabilitation unit. Michelle has been in case management for over 16 years and obtained her Certification for Case Management (CCM) in 2000. Through her work as a Certified Case Manager, Michelle facilitated the medical care and treatment of catastrophically injured workers to reach optimal outcomes. She collaborated with their employers and insurance carriers to develop and facilitate return to work planning and accommodations for injured workers. Michelle currently serves in a managerial role providing Network oversight and precepting as Manager, Network Services.

Ms. Baker has served in the Maryland Workman's Compensation community as a Workman's Compensation Case Manager (WCCM) since 1999. She has been a guest speaker for the local chapter of the Chesapeake Association of Rehab Professionals in the Private Sector and has presented on home modifications and time management at the Paradigm Summit. She also has been an item writer for the Commission for Case Managers (CCMC) exam. Currently, Michelle is serving as a volunteer committee member on the CCMC Programs and Services Committee.

Michelle has been with Paradigm since 1998.

Undergraduate Degree

BS, Nursing, Towson University

Certifications

Certified Case Manager (CCM)

Certified Rehabilitation Registered Nurse (CRRN)

Maryland Workman's

Compensation Case Manager (WCCM)

Expertise Applied at Paradigm

Acquired Brain Injury

Amputation

Burn Injury

Complex and Chronic Pain

Multiple Trauma

Precepting

Spinal Cord Injury

Start Year at Paradigm

1998

Contact Information

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Contact Paradigm

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